

Radio Days – 2008-10-18

Tip of the Week — Don't Click Here!!!

Recently I saw a client who had a virus. Everything told her that she had a virus but Avast could not delete it. It was a program that I had not met so I checked using Google and found the way to remove it. All was well until she took over the computer and saw an image which said *Click Here!*

I had just spent a long time explaining the dangers of indiscriminate clicking so I asked her why she was clicking and she stated that the screen told her to click there. I explained, again, that this was how she had got the first infection and told her not to click these things again!

All this was made worse because she used Incredimail, a program which has advertisements and other distractions for the unwary. Like Limewire, Incredimail has the great potential to drive viruses to your computer. You have been warned!

OpenOffice – no spelling with Outlook Express

A message from a listener who had downloaded OpenOffice and uninstalled Office 2007. He then lost the ability to do a spelling check in Outlook Express. The same reader has since emailed to tell me about a free spelling checker for Outlook Express: it is called *spellchecker for OE 2.1* and is available online.

Updating Accounting Programs

Many people use accounting programs to keep track of their business finances. All accounting programs are updated each year (how else does the company stay in business?) and some of the updates are needed to cope with changes in income tax rates. With accounting programs it is necessary to update the data file for each new version. Depending on your accounting program you may have to move the data file to a new location during the upgrade process.

When I install programs for clients I do my best to make their daily work as easy as possible. Unfortunately, as one client discovered recently, this meant that he had some transactions in one data file and other transactions in another. The only way to get a single file with all the transactions in was to print a list of all transactions in both files since the program had been installed (some six weeks before) and see which transactions appeared in which file.

The next step was to re-create all the missing transactions in the file with most transactions present. Finding the missing transactions was the longest part of the process, and took about an hour.

The moral of this story is to look before you leap, especially if your business depends on it!

Websites

Spelling checker www.snapfiles.com/download/dlspelloe.html